



ACCESS STATEMENT

At Little Trevothan we respect the needs of all our customers, and are happy to discuss any special requirements from the time of the booking enquiry through to departure from our park.

Our holiday park is small and we pride ourselves on our personal service during your stay. We have considered each area to enable you to enjoy your stay with us.

BOOKINGS & ENQUIRIES

Bookings and enquiries can be made by telephone, through our website and by post. We can provide information in large text by post, and the text on our website can be enlarged through the browser settings. We have used plain language on our website, and have included illustrations and photographs throughout. All our links are clear and underlined for ease of use. Our website has been optimised for use on a computer, mobile phone, iPad, Kindle or other hand-held device.

ARRIVALS

We do have three steps and a handrail leading up to our reception, however the door is wide enough for wheelchair users. Also, it is never a problem for us to come out to meet and greet, as this is quite normal procedure for us. Our reception has an automatic light that comes on when the door is opened. The area is small, but a chair can be provided when required. We take all our guests to their pitch or accommodation, and are happy to help with pitching if necessary. Each of our pitches and caravans has space to park one car.

AROUND THE PARK

Our concrete road into the park is wide and has two speed ramps. There is a gravel spur off the road, which avoids the ramps. Our roadways are tarmac around the park. We keep the grounds free from obstructions and litter.

TOILET AND SHOWER FACILITIES

We have an accessible shower room available for our guests with limited mobility. The access to the facility is of level tarmac with an accessible ramp. Our toilet/shower block areas are lit from dusk until dawn, inside and out. These areas have been decorated using light colours with distinctive contrasts where possible by steps.

HOLIDAY CARAVANS

We have one accessible holiday caravan called the Trevothan. It has ramp access, sliding doors throughout, and a fully accessible shower room for our guests with mobility restrictions.

SHOP

We have a small shop as part of the reception, which is served via a hatch or the open door.

GAMES ROOM

Access to our games room is from flat ground. The doors are double opening so sufficiently wide enough for wheelchair or mobility scooter users. We have soft seating in the games room, but can provide alternative chairs if required.

Our team at Little Trevothan are here to help you in any way possible so please feel free to talk to use at any time before or during your holiday.